

Classic Bridal Cars. Terms & Conditions.

We do try very very hard to make every occasion as memorable and enjoyable as possible but, unfortunately things could go wrong with old cars, and in our business, when things go wrong, the disappointment factor is truly enormous. In all cases we will do our best to minimise the effects of any such problems.

The following terms and conditions apply to all bookings and may only be varied by Classic Bridal Cars in writing. **Bookings are accepted only on condition that the Hirer understands and accepts these terms and conditions and that payment of the deposit signifies such full and unconditional acceptance by the Hirer.**

1. Viewing and Booking.

(a) Viewing of our cars is encouraged and is by appointment only (usually evenings or weekend's) as the vehicles are under cover and someone has to be present. They also could be out on hire and we would not like you to waste your journey.

(b) Should you wish to book one or more of our cars, a quotation will be provided. Once we have received your deposit (by cash or cheque), we will confirm the booking in writing and send you a receipt. The cars concerned will then be held for you. The booking is not "confirmed" until a deposit (£50.00 per vehicle) has been paid.

IMPORTANT! We are frequently receiving several enquiries for the same wedding dates. As some people are not immediately getting back to us, we now have no option but to take the first deposit that is produced. To avoid disappointment, if you really want our cars, please pay the deposit straight away to secure them for your special day.

(c) The deposit is non-refundable; unless another client books the same date and cars after your cancellation (see 3a).

(d) If you change from two cars to one, the £50.00 deposit is non refundable unless we get a booking for the car you have cancelled.

(e) Any changes or additions to journeys not discussed at the time of booking will incur extra charges. Prices for our services are quoted on information given at the time of booking.

(f) Full contact is to be kept at all times by both parties, especially with regard to change of address and contact telephone numbers.

2. Payment Terms.

(a) As mentioned in section (1b) the deposit to be paid for each vehicle is £50.00. This is to be paid at the time of booking (not enquiry). A vehicle is not considered to be "held" for any booking until that deposit is received and the booking is thereby 'confirmed'. A conformation letter and receipt will then be sent to you. Ten weeks before your wedding date we will send a booking form for the travel details to be filled in. This must be returned fully completed with the outstanding balance eight weeks before the hire date (as in 2b below).

(b) The outstanding balance is to be paid eight weeks prior to the hire date, otherwise we will consider the booking is cancelled with any deposit paid forfeited and the car/s released for other bookings.

(c) For last minute bookings (anytime within eight weeks of hire date) the full balance must be paid straight away. (See 3a below for cancellation terms.)

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3. Cancellation.

(a) In the event of a cancellation, by you, of the hire at any time within the eight week period up to the date of hire, 100% of the monies paid will be forfeited, unless another client books the same date.

Outstanding hire fees will only be paid back to you once we have received full payment from the replacement client.

(b) In the rare event of a cancellation by Classic Bridal Cars all monies paid will be refunded to you. No further compensation will be made or paid and no liability will be accepted by the company for any consequential loss.

4. Vehicles.

(a) Our company operates a fleet of very desirable classic cars, many of which are older vehicles and while we maintain them to the best of our ability in first class condition, possibly a mechanical incident, accident or other problem may occur at a most inconvenient time and prevent the requested car from completing the hire. In these cases, either the best possible substitute vehicle will be provided at our cost (by preference, it will be another classic car but this may not be possible in all cases) in order to complete the hire or we will return any prepaid deposits and/or part or full hire charges.

(b) No further compensation will be made or paid and no liability will be accepted by the company for any consequential loss.

(c) If the interruption occurs after commencement of the hire, we will do everything we can to get you to the required destination on time, but sometimes despite the best will in the world, the impossible is not achievable. Again, no further compensation will be made or paid and no liability will be accepted by the company for any consequential loss or disappointment.

5. Safety and Comfort.

(a) The age of the cars means that seat-belts are either not fitted or that only some are fitted and these may be of older seat belt styles. We do not have any small child restraint or baby seat facilities. Children are advised to use safety belts if they are available.

(b) Our classic cars, highly maintained and state of the art when built typically have only modest heating facilities and only the Mercedes has air-conditioning.

(c) The cars are groomed thoroughly prior to hire, but no liability can be accepted for clothing stained or marked by road grime, oil or grease, however unlikely this may be, from any part of the vehicle. We do advise you be aware that running engine exhausts omit oily black water and the rubber tyres may mark clothing too.

6. Delays.

(a) We are not responsible for Acts of God, traffic delays or delays caused by our clients.

(b) No responsibility will be accepted for restrictions relating to vehicle access at any location.

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7. Driving.

(a) The chauffeur will use his/her judgement to drive at reasonable speeds in relation to the prevailing road, traffic and weather conditions, and will not normally exceed 60 mph on the open road nor 30 mph in built up areas.

(b) The vehicles in our fleet are only insured for our chauffeurs. No other person may drive the vehicles under any circumstances.

(c) The chauffeur has the last word on route and timings undertaken, in accordance with road, traffic and weather conditions. If you request an alternate route during the journey and this subsequently leads to late arrival at your destination, we will not be held responsible.

8. Behaviour.

(a) The Client will be held responsible for any and all damage to vehicles and/or equipment if caused by them or any of their guests.

(b) Smoking, eating and drug-taking is forbidden in the vehicles.

(c) Drinking in the vehicles is permitted at the sole discretion of the chauffeur.

(d) Clients will be held responsible for the conduct of any and all passengers in the vehicle at all times.

(e) We reserve the right to immediately terminate any and all services to unruly and/or abusive passengers or anybody in our opinion who is unfit to travel.

(f) The person signing the booking form is considered to be the Hirer and accepts all responsibility as to the conduct of any passengers.

(g) It is the client's responsibility to insure his or her own personal effects and those of any guests.

Our Commitment to Privacy.

Your privacy is important to us; we adhere to the principles of The Data Protection Act 1998. We use the information you provide about yourself when placing a query or booking only to complete that query or booking. We do not share this information with outside parties. During the vehicle hire, any conversations overheard by our drivers inside the vehicles are totally confidential and never disclosed to third parties.

Your rights:

In addition to the company's safeguards your personal data is protected in the UK by the Data Protection Act. This provides amongst other things that the data we hold about you should be processed lawfully and fairly. It should be accurate, relevant and not excessive. The information should, where necessary, be kept up to date and not retained for longer than is necessary. It should be kept securely to prevent unauthorised access by other people. For a modest fee you have the right to see what is held about you and correct any inaccuracies.